

### Abstract

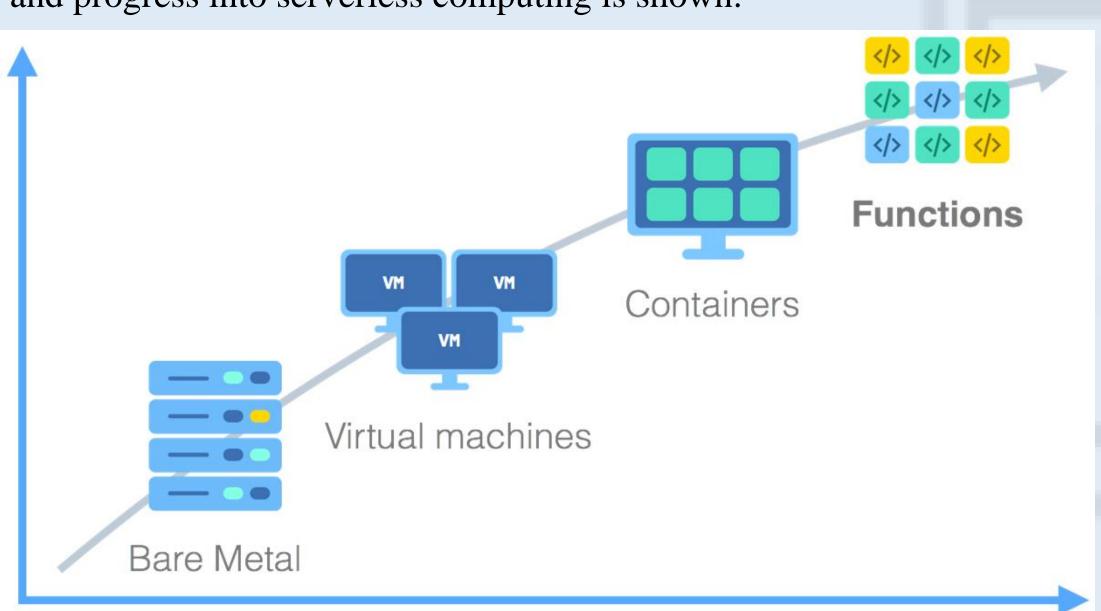
A software company in San Juan is currently modernizing the software product offering technologies for web apps. They wanted to understand how Serverless Computing can reduce costs. A proof of concept was done to refactor the web app and execute it into a Serverless architecture from an Infrastructure as a Service architecture. The Infrastructure as a Service architecture includes a Virtual Machine Web Server, while the Serverless architecture was done with the use of a Function App back end providing the web app front end from a storage static website. All these components were compared and appraised against the Virtual Machine Web Server costs. The Serverless Model is cost-effective and more convenient than the Infrastructure as a Service model. It is recommended that the software company in San Juan continue to pursue this option.

### Introduction

On today's cloud computing there is a modernization of Software as a Service (SaaS) to provide solutions in the form of serverless computing such as Web App Services or Function as a Service (FaaS). In manufacturing, when producing any goods, the Cost of Goods Sold (COGS) is the term used for the cost of the different aspects of how much it costs producing that good. In software, part of the materials of provisioning this good is the hosting environment where the software resides. The paradigm of this provisioning has evolved from local servers in land and virtualization to cloud computing providing Infrastructure as a Service (IaaS), also known as Virtual Machines (VM) in the cloud. More recently, Containers came out as a new alternative, especially for web applications. About a year later Serverless Computing was available as an alternative with a new type of offering for web apps [1].

### Background

The National Institute of Standards and Technology defines cloud Computing as "a model for enabling ubiquitous, convenient, ondemand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction. This cloud model is composed of five essential characteristics, three service models, and four deployment models" [3]. Using this definition as a basis, Serverless Computers stress the concept of minimal management. In the cloud, IT and developers have been paying a lot attention to the benefits of a "NoOps" environment [4]. Serverless Computing can be described as an evolution in the last decade of managing different resources and differing to the cloud provider the server management. The industry went from land servers, to virtualization, then virtualization in the cloud and containers, to different kind of services. In Figure 1, the evolution and progress into serverless computing is shown.



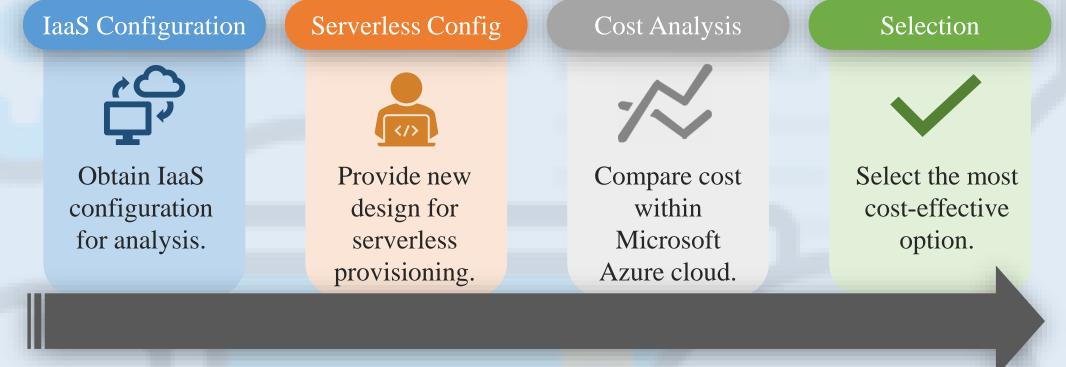
# Serverless Computing Cost Efficiency

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### Problem

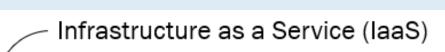
A software company in San Juan, Puerto Rico is working with the modernization of their SaaS offering. One of the options is Serverless Computing. A decision needs to be made for whether the current infrastructure should be moved to Serverless Computing and how this affects the COGS in the server provision to host the software.

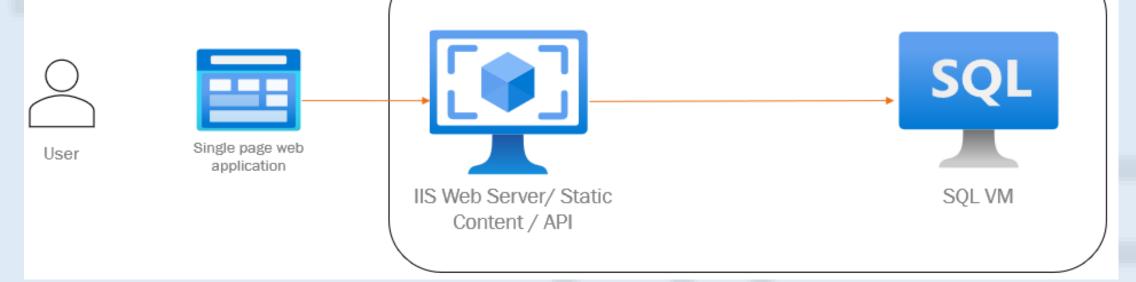
## Methodology



Discussion

The different architectures provided that delivers the web app show the conditions and give more insight for which scenario can be more cost effective. A database SQL VM is shown in the diagrams. This database VM will be constant for the project because is a shared database between other applications. These other dependent applications can be moved to other technologies or even Serverless. If this happens, the storage approach can be redesigned. For this project, this does not take any effect in cost or any other analysis. The software company in San Juan is currently using an IaaS approach to provide the web app. Figure 2 shows the architecture is composed of a web server VM which contains all resources in a single box machine.

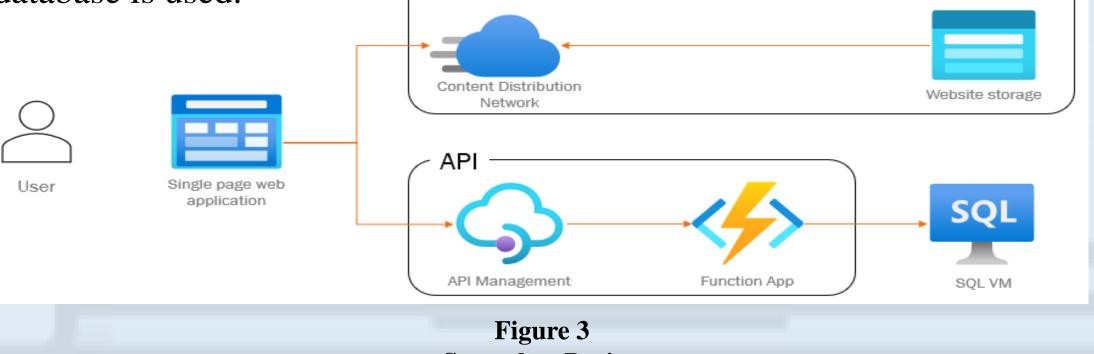




**Figure 2 Current IaaS Configuration** 

The VM uses Windows Server and publishes the static content web app using Internet Information Services (IIS). The same IIS is used for the back end to execute Node.JS, which is a platform to develop web apps and runs JavaScript outside a web browser [10]. Node.JS provides the backend management to execute business logic and access storage, which in this case is the database in the SQL Server.

In Figure 3, the new serverless design is shown. It's composed of a managed storage account with a content delivery network (CDN) to provide faster delivery. This two first pieces contain the static content web app. The backend, also executing Node.JS, is managed by the Azure Functions App. As explained before, the same SQL Server database is used.



**Serverless Design** 

A simple proof of concept (PoC) was done to validate that the web app was able to be used in this new architecture. To narrow the scope, the PoC focused on loading the login page. The login page uses all layers of the application to load and was able to communicate all the way to the database.

The software company in San Juan provided the current cost of the IaaS configuration. This will be the baseline for comparison of the cost analysis, not taking into consideration the database because the cost will be neglected. Table 1 shows the VM server costs and the price model in the Microsoft Azure cloud. The project focuses in the web application given that the SQL Server VM will still be needed since is shared between other applications in used.

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operating system (OS). The software company in San Juan moved to a 1-year Reserved Model because this server will be always On, making this a more attractive deal. The Serverless model is more similar to a Pay-As-You-Go model where you pay for what you use. The difference between this in a VM is that if you are in a Pay-As-You-Go, while the VM is On, even if it is not in use, the user will be charged. In Serverless there are various plans. The one use for this project is the Consumption model. This model uses two-man factor for billing. First the resources used to execute your Function App and second the number of executions done against any end point of the function App [9]. Using the price of the resources created for the PoC in the Microsoft Subscription and the Microsoft Azure pricing tool, in Table 2 the monthly price to provision the Serverless web app is shown.

Both storage accounts are in place and the cost include read traffic and storage of the files. The CDN was configured to use the static website storage to be able to deliver globally and based on the static web. The site is 10MB in size and can use about 14MB in resources. A 1GB minimum was used for the site pricing calculation. Since the Functions App is a consumption model a scenario was done to provide a baseline for that cost. The scenario taken to provide an estimate in cost was using the Chrome debugger, a typical navigation was done with an average of 120 requests. With a potential of about 15k users and a potential use of 30 days in a month:

This number represent a worst-case scenario where every potential user uses the system all the days of the month. As mentioned before, Microsoft Azure provides a toll where you can plug-in the number of executions, the execution time for each request and the resources used. For this scenario, using the Chrome debugger, a 128MB resources were used and an average execution time of 500ms. This results in the cost of \$58.20.

### **Analysis and Results**

	Table 1   IaaS Server Cost
erver (VM)	Cost (Montlhy) Price Model
eb Server	\$210 1-Year Reservation
QL Server	\$3000 1-Year Reservation

The web server cost comes from a combination of storage devices and

Table 2	
erverless Cos	•••

/eb App Resources	Monthly
tatic Website Storage Account (Front End)	\$1.04
DN Static Zone 1: North America, Europe	\$0.08
unctions App (Back End) (54M Executions)	\$58.20
unctions App Storage Account	\$1.02
Total	\$60.34

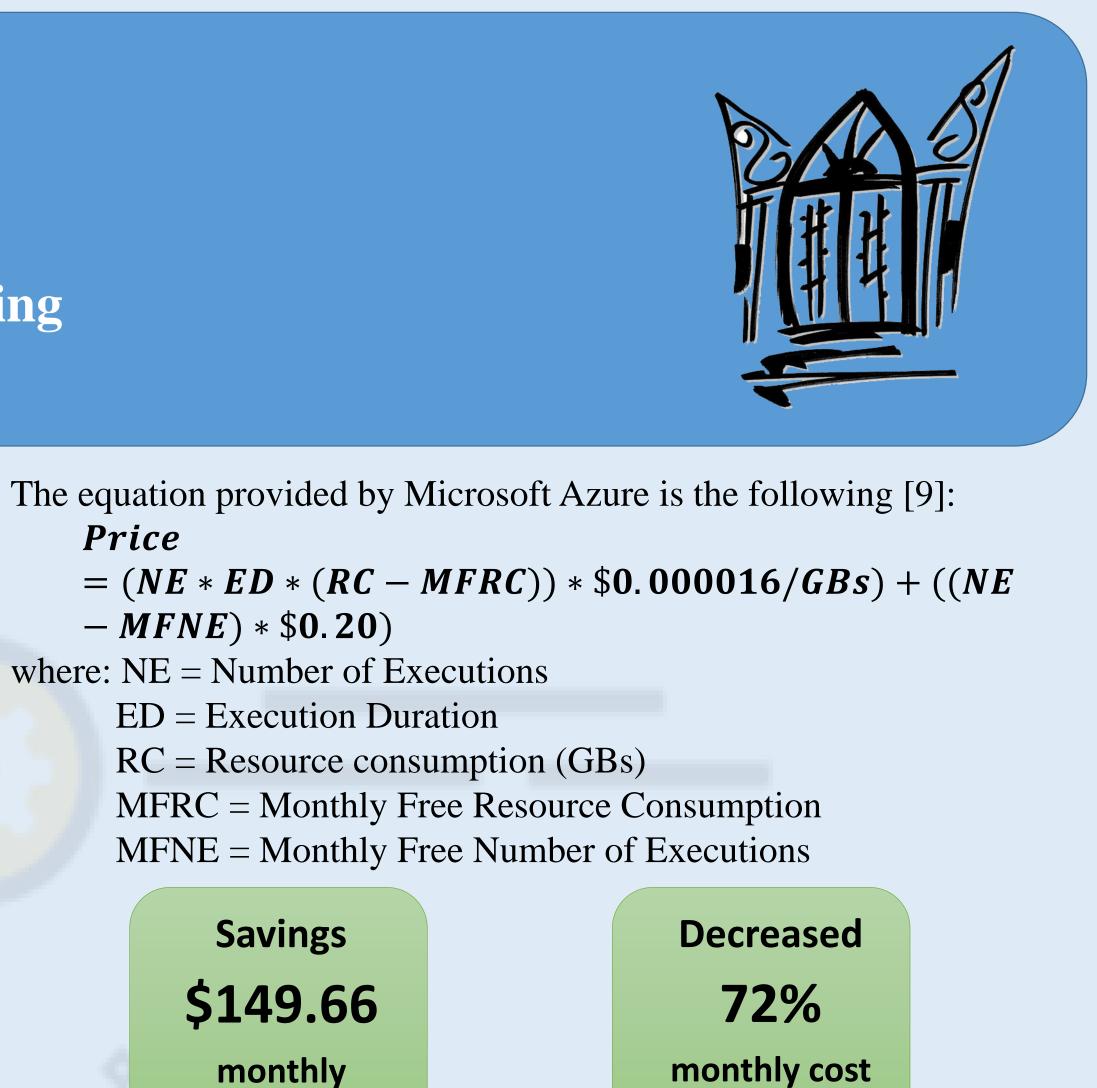
### 15k \* 120 \* 30 = 54,000,000 executions

To understand the limit until the model stops being cost effective is obtaining the Max Number of Executions. Using the same formula and setting the price to \$210.00, the NEmax = 216,000,000 executions in a single month. At this point, the model should be reevaluated.

Throughout the project, it was illustrated what is serverless computing and its benefits to the software lifecycle. In addition, how modernization has taken place in the last decade to be able to provide this new way of delivering software. The software company in San Juan can continue with its effort of converting and go forward with the steps used to get the conversion of the web app done. Moving to Serverless is the best option given the cost reduction the Software in San Juan will gain. In other words, it will produce the same software at a lower cost. A good recommendation for the web app conversion is to estimate the effort to be done and be able to do an analysis and valuation. Another recommendation for future work can be to do a Net Present Value analysis to understand the entire picture from changing and refactoring the app to the release. Also, if the user base is going to grow, understand how this will affect the Number of Executions. Plan to migrate the storage from a SQL VM to another model, so that Software Company in San Juan can also reduce cost in that area too.

I would like to thank God for all the strength and wisdom. Thanks to my family for the support in many ways. Special thanks to Dr. Héctor Cruzado on guiding us through the process of this course. Also, thanks to the Graduate School and all the professors that were able to contribute on this achievement of finishing my Master of Engineering Management.

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### **Conclusion and Future Work**

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